1. The Energy and Water Ombudsman is appointed by the Governor in Council under section 51 of the *Energy and Water Ombudsman Act 2006*.
2. The Energy and Water Ombudsman receives, investigates and facilitates the resolution of complaints made by small energy and South East Queensland water customers, or by a scheme member in relation to the connection, supply or sale of electricity, gas or water by a member of the scheme.
3. Cabinet endorsed that Ms Jane Pires be recommended to the Governor in Council for reappointment as the Energy and Water Ombudsman for a term of four years from1 December 2022.
4. *Attachments*:
   * Nil.